

PANORAMA360 OBSERVATION DECK

VISIT RULES

1. GENERAL PROVISIONS

1.1. The PANORAMA360 Observation Deck shall be open to visitors on Sun–Thu from 10:00 a.m. to 11:00 p.m., on Fri–Sat from 10:00 a.m. to 12:00 p.m. The observation deck shall be visited in sessions.

1.2. Access to the PANORAMA360 shall be allowed for a fee in accordance with the existing tariffs. Information about such a tariff shall be available from the official website of PANORAMA360 at www.pnr360.ru in the "Tickets and Prices" section.

1.3. The observation deck shall simultaneously hold 425 visitors. The number of visitors per session shall be limited to 850 people. To ensure the safety of visitors due to the spread of a new coronavirus infection (2019-nCoV), as well as in compliance with the requirements established by the Act of the Mayor of Moscow (November 10, 2020) No. 107-UM, a simultaneous presence of no more than 50 percent of the total capacity of the PANORAMA360 Observation Deck is allowed.

1.4. The session starting time shall be as specified in the Schedule of Sessions published on the official website of PANORAMA360 at www.pnr360.ru in the "Buy a ticket" form.

1.5. Duration of session. The duration of stay in the PANORAMA360 Observation Deck during the PANORAMA360 Observation Deck opening hours shall be unlimited unless otherwise shown on the ticket. In case the duration of stay in the PANORAMA360 Observation Deck is less than one hour, the PANORAMA360 Observation Deck shall be deemed to have fully discharged its obligations, and the Ticket price shall not be lowered.

1.6. The issue of tickets/visit authorizations for the PANORAMA360 Observation Deck shall be possible at any time before the relevant session starts and shall close one minute before the next session begins. For the avoidance of misunderstandings or conflict situations, it is recommended that you arrive early at the PANORAMA360 ticket office.

Ticket office opening hours: Sun–Thu from 10:00 a.m. to 10:00 p.m., Fri–Sat from 10:00 a.m. to 11:00 p.m.

The Observation Deck shall offer services implying a limited number of tickets and group services on a first-come-first-served basis. The availability of any previously purchased tickets/authorizations for the same service shall not entitle to the prioritized purchase of any extra tickets/authorizations or any purchase of the same in excess of the prescribed quantity.

1.7. By purchasing the ticket, you fully agree with the PANORAMA360 Observation Deck Visit Rules and agree that the event organizer shall not be held liable for any damage that may be caused to the property or health during your visit to the Observation Deck, whether or not such damage is related to the provision of the Observation Deck services; for any property, valuables, or other things otherwise lost; for possible weather phenomena or any other weather conditions that directly or indirectly affected or may affect the provision of Observation Deck services and/or impressions from the services rendered; in other instances covered by the Observation Deck Visit Rules and the terms of ticket distribution.

1.8. By purchasing the ticket, you confirm that you have been notified that CCTV is in operation within the Observation Deck and further agree that any image and/or representation of the Observation Deck visitors generated by photo and/or video shooting within any special zones of the Observation Deck may be used in any manner whatsoever, including for commercial needs. All photographs and/or other means of recording made by

a visitor in the Observation Deck shall be intended for personal use only and may not be used for profit-making purposes.

1.9. The administration reserves the right to deny any of the Observation Deck services without giving any reason and/or to expel from the Observation Deck any visitor who is in breach of the Observation Deck Visit Rules.

1.10. Individuals in a drunken state shall not be allowed to visit the Observation Deck.

1.11. The Visitor's behavior in the Observation Deck must not hinder third parties, pose a threat to their life, health, or limit their freedom in any manner. The Visitor shall be held liable for the aforesaid actions as provided for in the applicable laws.

1.12. The visitor shall be held liable, including financially, for any damage caused by the Visitor's actions to any other Visitors or property of the PANORAMA360 Observation Deck. Moreover, the Accompanying Person (or legal representative if the Visitor is unaccompanied in the Observation Deck) shall be held liable, including financially, for any damage caused by the Visitor's actions to any other Visitors or property of the PANORAMA360 Observation Deck.

1.13. Visitors to the PANORAMA360 Observation Deck carrying bulky baggage, carriages, bicycles, or other objects whose aggregate dimensions (except as expressly stated)—that is, the sum of length, width (two diameters or axes at the roll base), and height—exceed 150 cm, long objects whose length exceeds 220 cm. For the ease of access for visitors carrying baggage, carriages, bicycles, etc., the Observation Deck shall have special lockers/a special cloakroom in place. To enjoy a comfortable visit to the Observation Deck, the use of these lockers/this cloakroom shall be offered to the Visitors.

The Observation Deck shall not be held liable for any property (money, cellphones, documents, keys, etc.) left in the pockets of outdoor clothing or other items left in lockers/cloakroom.

1.14. Control of compliance with these Rules shall be entrusted to the PANORAMA360 Observation Deck, the services engaged to ensure security, public order, access control (private security company, controllers, administrators).

1.15. Should it be announced on the speakerphone of the PANORAMA360 Observation Deck that the Visitor is requested to proceed to a certain place within the PANORAMA360 Observation Deck, the Visitor shall be obliged to proceed immediately to such a place.

1.16. Some areas of the PANORAMA360 Observation Deck may be closed at the discretion of the PANORAMA360 Observation Deck's management.

2. RECEIPT OF THE PANORAMA360 OBSERVATION DECK

TICKET/ACCESS AUTHORIZATION

2.1. To receive a ticket to the observation deck, the employee shall be entitled to demand a valid identity document — namely, the (internal or international) passport of citizen of the Russian Federation (national or foreign passport), passport of foreign national, permanent resident card, residence permit, military identity card, military service card, temporary ID document of Russian national, departmental ID documents, Muskovite's social card, driving license, birth certificate.

2.2. Children aged under 14 shall be allowed to access only if accompanied by an adult. The observation deck is not responsible for the life and health of children left unattended by their parents, legal representatives and other persons responsible for the child, including those accompanying them.

2.3. A ticket purchased on the internet—namely, on the official website of the PANORAMA360 Observation Deck and partners websites—shall entitle to access the PANORAMA360 Observation Deck without activation at the ticket office.

- 2.4. While purchasing a ticket, all offers/discounts/promotions are not cumulative.
- 2.5. The ticket shall be nonexchangeable and nonrefundable if damaged or otherwise lost. The ticket must be retained until the event is over and produced upon the request of the administration or security guard.
- 2.6. The Visitors shall be obliged to retain their tickets whilst in the PANORAMA360 Observation Deck.
- 2.7. If the Visitor is more than one hour late for the session opening time shown on the Ticket, the Visitor may be allowed to access the PANORAMA360 Observation Deck as part of any subsequent session during the day shown on the Ticket subject to the availability of vacancies during the relevant session.
- 2.8. The ticket assumes a single visit to the PANORAMA360 Observation Deck. The use of the Ticket to re-visit the PANORAMA360 Observation Deck is not permitted.

3. RECEIPT OF THE PANORAMA360 OBSERVATION DECK TICKET/ACCESS AUTHORIZATION BY PANORAMA360 TO ORGANIZED GROUPS

- 3.1. The Tickets shall be purchased via wire transfer to the settlement account of operator «SP-Capital» LLC or in cash at the ticket office at 2 Presnenskaya Embankment, Afimall City Shopping and Entertainment Center, Floor 2, Smaller Atrium, Moscow.
- 3.2. Before buying out the tickets and visiting the deck, the group leader must provide the list of the PANORAMA360 visitors on corporate letterhead signed by the entity's most senior executive and sealed, necessarily marked as: "I hereby confirm the age category of the group."
- 3.3. The organized group visitors shall be obliged to retain their tickets whilst in the PANORAMA360 Observation Deck.
- 3.4. If an organized group fails to show up to visit the PANORAMA360 Observation Deck or is at least 30 minutes behind the PANORAMA360 Observation Deck visit opening time shown on the Ticket, the service for the organized group members, at the sole discretion of the PANORAMA360 Observation Deck, (i) shall be canceled unilaterally by the PANORAMA360 Observation Deck with the service being deemed to have been rendered and no refund offered; (ii) the organized group may be allowed to visit the PANORAMA360 Observation Deck as part of any subsequent session during the day shown on the Ticket subject to the availability of vacancies during the relevant session.

4. ACCESS AND VISIT TO THE PANORAMA360 OBSERVATION DECK

4.1. All individuals accessing the Federation Tower and the PANORAMA360 observation deck must comply with the mode of use of personal protective respiration equipment (masks, respirators) and hands protection (gloves), as well as with the requirements of social distancing (1.5 meters) while locating on the territory of the PANORAMA360 Observation Deck, established by the Act of the Mayor of Moscow (May 27, 2020) No. 61-UM, and other regulations of state authorities related to the applicable measures in conditions of an increased risk of the spread of a new coronavirus infection (2019-nCoV).

All individuals accessing the PANORAMA360 observation deck must issue an internal pass at the reception of the Federation East Tower. To obtain the pass, the Visitor should have the original ID document: valid passport or driver's license. Individuals aged under 14 shall be allowed to access PANORAMA360 observation deck without pass issued only if accompanied by an adult (aged over 18).

The PANORAMA360 Observation Deck administration shall be entitled to refuse the Visitor to enter the PANORAMA360 Observation Deck without issuing a pass.

4.2. All individuals accessing the Federation Tower and the PANORAMA360 observation deck, all hand luggage carried by the same, and the motor vehicles getting inside shall be inspected at checkpoints with the aim of preventing the carriage of prohibited items or substances.

These shall include:

- Weapons: firearms, gas weapons, nonlethal weapons, air guns, ammunition, patrons, and fillers; combat, service, hunting, sporting, signaling weapons, national souvenir weapons, the components and elements of the abovementioned types of weapons and ammunition/fillers
- Cold weapons: cutting weapons (swords, axes, poleaxes, etc.), thrusting weapons (knives, dirks, lances, etc.), cut and thrust weapons (daggers, broadswords, etc.), pointed or bladed weapons (knives, sticks, etc.), shock-crushing weapon (knuckledusters, flails, nunchucks, extendable batons, etc.), throwing weapons (crossbows, boomerangs, shurikens, darts, etc.)
- Special protective equipment and active defense equipment (ballistic vests, protective helmets and masks, gas sprays and aerosol pulverizes containing tear gases; electroshock weapons and spark spacers, paralyzers; light shock devices, rubber (wooden, metal, etc.) sticks/batons; handcuffs, manual gas grenades, light and sonic shells, etc.)

The abovementioned items and substances shall be banned from being carried even if an individual holds the applicable authorizations for the same.

- Explosives (solid, liquid, gaseous, etc.)
- Poisonous substances
- Radioactive substances
- Narcotic and psychotropic substances (pills, gel caps, powders, mixed herbs, plastic balls or substances, liquids, etc.)
- Fire-hazardous, flammable, toxic, and strong-smelling substances (lubricants, paints and lacquers, solvents, alcohol-based substances, bottled gases or other substances, any chemically manufactured components and toxic substances that are capable of harming the health of individuals, acids and alkali, corrosive substances, mercury, chlorine, biohazardous substances (infected blood, different samples of viruses and bacteria), fire extinguishers, etc.
- Pyrotechnic items and substances (fireworks, fountains, firecrackers, flare guns, party poppers, etc.)
- Items and substances that may be identified as prohibited or hazardous (including fake weapons, etc.)
- Edged items (including cold weapons): axes, pincers, hooks (tire irons, crowbars), prickly surfaces, harpoons, spears, ceremonial and religious knives, etc.; knives made from any material (iron, ceramics, polymers); dangerous razor blades; scalpels, scissors with blades above 5 cm; ski poles; drill bits; folding knives; screwdrivers, hammers, pliers, saws, drills and other joiner's and fitter's tools, etc.
- Blunt items that can hurt: baseball, cricket, and softball bats, golf clubs, ice hockey sticks, boat oars, cue sticks of any kind, fishing rods, etc.
- Means of transportation: bicycles, scooters, kick scooters, roller skates, skates, other vehicles adapted to feet bounce, etc.
- Alcoholic drinks
- Large hand luggage (suitcases, bags, rucksacks, etc. whose dimensions exceed (40 x 80 x 30 cm)
- Any liquids and food products, glass (ceramic, china) kitchenware, aerosols and sprays (hair spray, deodorants, antistatic agents, etc.), medical equipment, mercury thermometers, etc.
- Animals and birds

4.3. All individuals accessing the Federation Tower and the PANORAMA360 observation deck agree that the elevator taking them up to the top of the PANORAMA360 observation deck is a high-threat area. All of the elevator passengers must strictly comply with the elevator use guidelines, be cautious, and take care. While in the cabin, please do not lean against the doors, stand clear of the doors to let other passengers in and out, get ready to exit on approach to the floor.

When the elevator runs up or down, the passengers shall not be allowed to:

- Let preschoolers use the elevator unaccompanied.
- Use the elevator if the cabin is filled with smoke, or there is burning smell.
- Smoke inside the elevator cabin, carry explosive, flammable, or poisonous cargos.
- Penetrate the elevator shaft or pit.
- Overload the elevator.
- Hold the cabin doors at entry or exit.

4.4. If the number of Visitors specified in clause 1.3 of these Rules is exceeded, or the use of elevators in the Federation Tower of the Moskva-City Moscow International Business Center (MIBC) is technically impossible (including overload, overshooting of the technical capabilities of elevators), under any technical circumstances affecting the operation of elevators in the Moskva-City MIBC, the PANORAMA360 Observation Deck shall be entitled to postpone the commencement of the Observation Deck visit session.

4.5. Should any circumstances occur during the provision of services — namely, force majeure affecting the operation of elevators in the Federation Tower of the Moskva-City MIBC, it is technically impossible to use elevators in the Federation Tower of the Moskva-City MIBC, the PANORAMA360 Observation Deck may suggest that the Visitors go down the emergency stairs or wait until the circumstances affecting the operation of elevators are over.

4.6. The PANORAMA360 Observation Deck shall not be held liable to the Visitors or third parties for any circumstances specified in clauses 4.3 and 4.4 hereof and any implications resulting from such circumstances, including physical and moral damage.

4.7. The following behavior shall be strictly prohibited during the session:

- Smoke on site and on the premises of the PANORAMA360 Observation Deck.
- Enter and exit the elevator without the attendant's permission.
- Make inscriptions or stick informational products.
- Wear dirty or smudged clothes.
- Enter any restricted premises.

4.8. The PANORAMA360 Observation Deck Visitors shall be allowed to take photographs with their phones and amateur cameras and to take photographs of their friends and relatives with their phones. The use of any stationary equipment, including, without limitation, tripods, reflectors, and auxiliary lighting equipment, shall be prohibited during photographing.

4.9. Any photographing within the PANORAMA360 Observation Deck using SLR and digital camera, including stationary equipment, tripods, reflectors, or auxiliary lighting equipment, shall be preagreed with the press office of the PANORAMA360 Observation Deck on a contractual basis at the photographing prices set by the PANORAMA360 Observation Deck Directorate.

5. FINAL PROVISIONS

5.1. The PANORAMA360 Observation Deck administration shall be entitled to make temporary amendments and supplements to these Rules by issuing an Order or Directive.

5.2. The PANORAMA360 Observation Deck administration shall be entitled to amend these Rules for convenience.

Chief Executive Officer of
«SP-Capital», MC of the PANORAMA360

A. N. Shakaryan